Mobile CAC Reader Instructions

These instructions are for:

- Airmen who have received a Thursby mobile CAC (mCAC) reader and need to download the Sub Rosa secure mobile browser app in order to use their mCAC reader.
- Airmen who have received a coupon code for a Thursby mCAC reader and want to redeem it.
- Airmen who have support questions or want information about Thursby hardware for Android or Apple.

The Air Force Connect Office is distributing coupon codes, redeemable for Thursby's Android and/or Apple mobile CAC readers. These readers allow Airmen to access CAC-secured websites from their personal mobile devices when paired with the Sub Rosa secure mobile browser app. This hardware and accompanying software are being distributed in order to beta test ways the Air Force can increase an Airman's access to information. The Air Force Connect Office will conduct a survey via email following the test period, sometime in early 2019.

Redeem a mCAC Reader Coupon Code

- 1. Go to: <u>https://store.thursby.com/afc</u>
- 2. Enter the coupon code
- 3. Choose a mobile CAC reader type (based on the charging port of your personal mobile device—USB-C, microUSB, Lightening)
- 4. Enter the shipping information
 - Every order produces an emailed confirmation. In that confirmation, you'll get a URL for an order status. The order status page will include a tracking number after the order has shipped.
 - Orders placed before 4 PM ship the same day. Products ship USPS Priority mail which takes 2-4 days.

Download and use the Sub Rosa Secure Browser App

- 1. Install the free "Sub Rosa"* app from the Apple App Store or Google Play.
- 2. Launch Sub Rosa.
- 3. Insert mCAC reader into your device's charging port.**
- 4. Insert CAC into mCAC reader.
- 5. Tap the Bookmarks Icon for a list of CAC-secured websites to access
 - a. On Android, tap the three-dot icon at the top right and then tap Bookmarks
 - b. On iOS, tap the Bookmarks icon on the bottom bar
- 6. Users are prompted for Encryption Certificate^{***} and PIN when accessing CAC-secured sites.

AF Connect and Sub Rosa

The USAF Connect Mobile App is a new app for the Total Force. It includes many useful features, including a fit-test calculator, phone directories, resources and a CAC feature. The CAC feature, which is in beta, interfaces with the Sub Rosa app to give users in-app access to some CAC-secured sites. We appreciate your help testing this new feature for functionality.

The USAF Connect mobile app is available in the Apple App Store and Google Play.

mCAC Technical Support and Information About Hardware

- For support with your Thursby mCAC please visit: <u>Support@Thursby.com</u> or call (866) 843-6624
- For information on Thursby Apple or Android readers:
 - Thursby bundled Apple readers: <u>http://www.thursby.com/products/pkard-reader-apple</u>
 - Thursby bundled Android readers: <u>http://www.thursby.com/products/pkard-reader-android</u>
- User guides:
 - Sub Rosa for iOS User Guide: <u>http://download.thursby.com/ios/Sub%20Rosa%20for%20iOS%204.0%20User%20Guide.pdf</u>
 - Sub Rosa for Android User Guide: <u>http://downloads.thursby.com/android/Sub%20Rosa%20for%20Android%203.1%20User%20</u> <u>Guide.pdf</u>

*Do <u>not</u> pay for Sub Rosa Pro. The mobile CAC reader you have received from the AF Connect Office includes a license for the free Sub Rosa app

**mCAC readers are available from numerous vendors including Thursby. The AF Connect Office is contracted with Thursby for mCAC readers which rely on the "Sub Rosa" software.

***Most websites use either the "Email Certificate" or the "Identity Certificate."